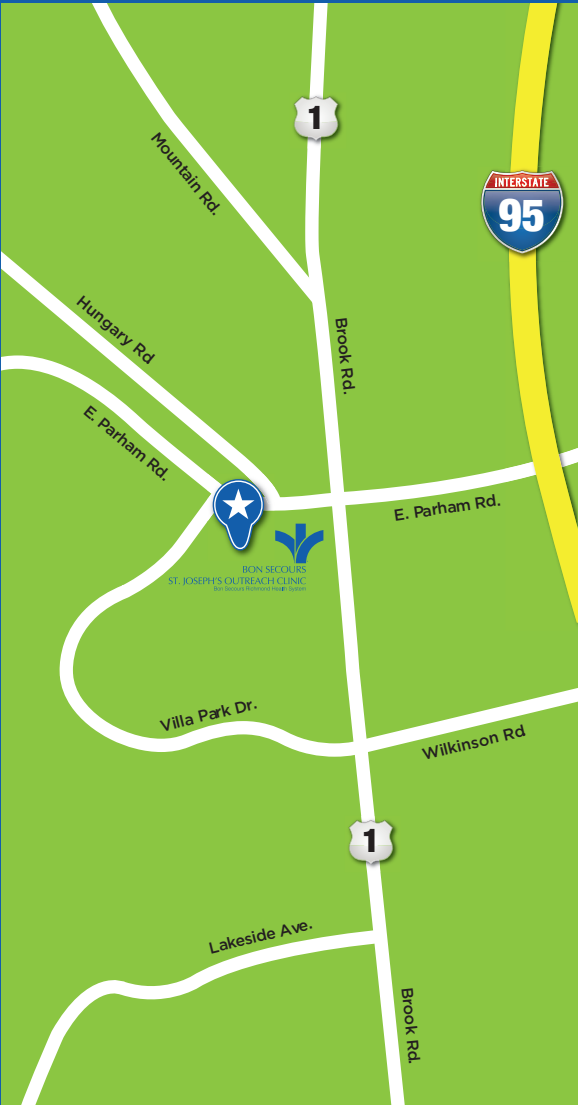


Bon Secours operates an outreach clinic on the campus of St. Joseph's Villa that serves patients who do not have health insurance, as well as insured and underinsured patients. The clinic is a collaboration between Bon Secours Richmond Health System, St. Joseph's Villa, and The Daily Planet. The clinic is staffed by a primary care physician, nurse practitioners, registered nurses, and patient care technicians. We also have a part-time staff that includes an endocrinologist, pediatrician, nutritionist, mental health professional, and an outreach worker. Language interpretation services are available, either with trained medical interpreters or with a telephone interpretation service.

Services

- Sick Adult
- Sick Child
- Adult Check-up
- Well-Child Visit (with or without vaccines)
- Health Screenings
- Sport Physicals
- School Physicals
- Immunizations
- Follow-up Care
- Pap Smears Pregnancy Testing
- Specialty Care: Endocrinology, and Mental Health Services
- Simple Procedures (i.e., mole and toenail removal and injections)
- Outreach Worker Services
- Nutritionist



DIRECTIONS

- I-95 North Bound
- Exit 83-B, Parham Rd.
- Keep Straight
- Turn Left at the 2nd Traffic Light
- Keep Straight, Passing 1 Traffic Light
- Turn Right at the Next Entrance



St. Joseph's Outreach Clinic and Care-A-Van are supported By Bon Secours Richmond Health System.

St. Joseph's Outreach Clinic
8000 Brook Rd. Richmond, VA 23227

Main Clinic Number 804-612-7065
Financial Screening Line 804-264-2986
Fax 804-612-7066

richmond.bonsecours.com



good care

ST. JOSEPH'S OUTREACH CLINIC



welcome...

Financial Screening Information & Documents Needed

A financial screening is required for all patients before a visit can be scheduled with a medical provider.

- Patients that have a household income at 200% of the Federal Poverty Level or below will not have a co-pay.
- Patients that have a household income above 200% of the Federal Poverty Level will pay a \$20 co-pay for each visit.

Patients must provide proof of income that each family member receives. Gross income and household size will be used to determine income levels.

To schedule an appointment for financial screening, please call 804-264-2986.

Please bring a photo ID to your financial screening appointment and document(s) to verify your income.

The following documents may be accepted as income verification:

- ☐ Recent pay stub(s)
- ☐ Current unemployment benefit award letter
- ☐ Signed statement of unemployment
- ☐ Current Food Stamps letter, TAN-F letter
- ☐ Recent Social Security check
- ☐ Recent Disability check
- ☐ Bank statement
- ☐ Proof of pension
- ☐ Current Bon Secours CareCard
- ☐ Current Access Now Card
- ☐ Letter from employer stating gross wages
- ☐ Notarized statement of support from friend, family member, etc.
- ☐ Most recent tax return
- ☐ Most recent tax return with Schedule C (if self-employed)
- ☐ Recent child support or alimony check or court ordered document

Insurance & Payment

As a part of the mission of Bon Secours, the St. Joseph's Outreach Clinic accepts patients who do not have health insurance, as well as insured and underinsured patients.

We accept most insurance plans, including Medicare and Medicaid. Many plans require that you make a co-payment at the time of your visit. We accept cash and checks. Patients may contact the practice manager to discuss options for financial assistance.

Appointments

Appointments are available Monday – Friday, 8:30 a.m. – 4:30 p.m. To schedule an appointment, please call 804-612-7065.

Late & Cancellation Policy

Any patient who is 15 minutes late for an appointment may have their appointment rescheduled for another day. We will make every effort to see you the same day if possible. As a courtesy to other patients, please give at least 24 hours notice should you have to cancel your appointment. If 24 hours notice is not possible, please call us as soon as you know that a cancellation is necessary. If you anticipate being late for your appointment, please call to be rescheduled.

Referrals

Our staff can guide you through the referral process if the medical staff determines that you need to be referred to another clinician or another facility for additional testing or specialty care.

Prescriptions

Our providers work closely with patients to find medications that are affordable and typically prescribe medications on the \$4 formulary list. Financial assistance programs are available for some costly medications.

Emergencies

You may contact our physicians or nurse practitioners by calling our main office number at 804-612-7065. After business hours, you will be transferred to an on-call physician. **If at any time you have a medical emergency, call 911.**