

St. Joseph's Villa Crisis Stabilization Services

CCCA Step-Down / Referral Process

(available 24/7, capacity: 8 bed unit & 2 day-placements)

<ul style="list-style-type: none"> Referral
<ul style="list-style-type: none"> <ul style="list-style-type: none"> CCCA consults with CSS to inquire if potential client may be appropriate for the CSU: (804) 874-9119
<ul style="list-style-type: none"> <ul style="list-style-type: none"> CCCA talks with Jurisdictional CSB to determine if there is agreement for referral to CSU And notifies the CSB liaison (may be ES, Hospital liaison or a Case manager) that the CSB needs to initiate the referral process
<ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> CCSA will gather additional Information which includes but is not limited to:
<ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> Information regarding client behaviors
<ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> Nature of the crisis that led to hospitalization.
<ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> Has a restraint been required since admission?
<ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> Has client required psychotropic PRN medications to address behaviors?
<ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> Has client attempted to AWOL? Participated in treatment?
<ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> The reason(s) this client cannot return directly to the community
<ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> <ul style="list-style-type: none"> Referral will be staffed with CSU treatment team, CCCA will be informed of status within 15 minutes.
<ul style="list-style-type: none"> Screening
<ul style="list-style-type: none"> <ul style="list-style-type: none"> CSB completes CSS Referral Screening Form
<ul style="list-style-type: none"> <ul style="list-style-type: none"> CSB completes CSS Referral Screening Form submits form to CSU and makes referral via telephonic or telehealth
<ul style="list-style-type: none"> <ul style="list-style-type: none"> CSU reviews the Referral Screening Form
<ul style="list-style-type: none"> Telehealth interview
<ul style="list-style-type: none"> <ul style="list-style-type: none"> CSU Conducts Telehealth Interview
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Once screening has been completed and the client is determined to be eligible and appropriate for the program,
<ul style="list-style-type: none"> <ul style="list-style-type: none"> CCCA will schedule via Zoom/Microsoft Teams a telehealth interview with child and CSU clinician. Guardian is encouraged to be present and may be contacted by phone.
<ul style="list-style-type: none"> <ul style="list-style-type: none"> In telehealth interview, CSU will discuss the expectations of child and guardian participation in the program along with goals for treatment and expectations for discharge from CSU.
<ul style="list-style-type: none"> Eligibility
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Treatment Team Determines Eligibility
<ul style="list-style-type: none"> <ul style="list-style-type: none"> In order for a client to be eligible for services the CSB must have a plan and actively follow the client while at the CSU and through the process of discharge into the community.
<ul style="list-style-type: none"> <ul style="list-style-type: none"> After telehealth interview, CSU clinician will make final recommendation to CSU treatment team and CSB about child's appropriateness for stepdown.
<ul style="list-style-type: none"> <ul style="list-style-type: none"> If declined, CSU will inform CCCA and CSB.
<ul style="list-style-type: none"> <ul style="list-style-type: none"> If accepted, CCCA and CSB will be notified, and they will arrange for transportation to the CSU for intake.